

Carer

If you are a carer and this is not recorded on your patient record please visit our website to complete the Carers Form under the 'Register Now' tab.

A carer is someone who, without payment, provides care and support to a relative, partner or friend who cannot manage without your help. As a carer your health is as important as that of the person that you care for, as it ensures that you can continue to carry out your caring role. It is important that you visit your doctor regularly and that you tell your doctor that you are in a caring role.

Covid-19 Vaccinations

We are now offering our patients across all three surgeries the Covid-19 vaccination at Danbury Medical Centre.

We are following the Public Health England guidance and offering the vaccine to patients in cohorts. We are texting and calling patients to book these appointments. **Please do not call or email the surgery to book.**

Some patients have already received letters and texts to book in for both their vaccines at alternative locations. Please note wherever you choose to have your first vaccination you must also have the second vaccination with the same provider. The surgery has no knowledge of the information regarding other vaccination centres.

Please see the website for further information.

Thank you for being patient with us during this busy time.

Volunteer

If you would like to volunteer to help during our vaccination clinic please follow the link below to submit an online form;

Volunteers are required to fill the following roles:

- Meet and greet
- Car park stewards
- Admin roles*
- Administering of vaccines*

*Relevant experience is required for these roles - e.g. a clinical background or retired clinician

<https://www.danburycorona.com/vaccination-volunteers>

Thank you Cards and Gifts

We would like to thank you for the lovely cards, emails and gifts that we are receiving to say thank you and well done during our Covid-19 vaccination clinics. It is a great boost for all the staff and volunteers to receive – thank you.

CCG Shutdown

Please be aware the next CCG Shutdown date is Wednesday 24th February 2021 from 12.00 noon. The Mid-Essex CCG will be providing out-of-hours care for our patients from 12.00 noon until 18.30 pm and our telephone lines will be diverted to the care provider during this time. In the case of urgent need whilst the practice is closed you can call NHS 111 to speak to a triage nurse. Your needs will be assessed and advice offered or arrangements made for you to see a doctor. Out-of-hours services are generally busy so please think carefully before asking to see a doctor and only do so if you genuinely cannot wait until the surgery re-opens. In a genuine emergency you should call 999. Chest pains and/or shortness of breath constitute an emergency. Hours will resume as normal on Thursday 25th February 2021.

Reception Email Address

Just a reminder that the reception email address is for queries only. If you email to book an appointment you will not receive a reply.

To book a routine appointment:

- Click on the DoctorLink link here - <https://app.doctorlink.com/beaconhealthgroup/register>
- Click on 'Request a Routine Appointment' on the website
- Telephone the surgery

To book an on the day appointment:

- Telephone the surgery

Please do not attend the surgery to book an appointment.