

Covid-19 Vaccinations

We are continuing to offer our patients across all three surgeries the Covid-19 vaccination at Danbury Medical Centre.

We are following the Public Health England guidance and offering the vaccine to patients in cohorts. We are texting and calling patients to book these appointments.

Please do not call or email the surgery to book.

Some patients have already received letters and texts to book in for both their vaccines at alternative locations. Please note wherever you choose to have your first vaccination you must also have the second vaccination with the same provider. The surgery has no knowledge of the information regarding other vaccination centres.

Please see the website for further information.

Thank you for being patient with us during this busy time.

Carer

If you are a carer and this is not recorded on your patient record please visit our website to complete the Carers Form under the 'Register Now' tab.

A carer is someone who, without payment, provides care and support to a relative, partner or friend who cannot manage without your help. As a carer your health is as important as that of the person that you care for, as it ensures that you can continue to carry out your caring role. It is important that you visit your doctor regularly and that you tell your doctor that you are in a caring role.

Carers wishing to receive the Covid-19 vaccine are now asked to call 119. Please do not contact the surgery.

Volunteer

If you would like to volunteer to help during our vaccination clinic please follow the link below to submit an online form;

Volunteers are required to fill the following roles:

- o Meet and greet
- o Car park stewards
- o Admin roles*
- o Administering of vaccines*

*Relevant experience is required for these roles - e.g. a clinical background or retired clinician

<https://www.danburycorona.com/vaccination-volunteers>

New Dispensary Opening Hours

The dispensary at Danbury is open for medication collection between:

08.00 am - 13.00 pm and 14.00 pm - 18.30 pm - Monday to Friday

The dispensary can be contacted by telephone between 10.00 am - 13.00

pm weekdays for advice on 01245 221777 then press option 3, or via

email f81100.scripts@nhs.net

Could we please ask where possible that you allow 72 hours for collection of prescriptions and medication.

Zero Tolerance

Sadly, please can we remind patients that we have a zero tolerance policy across our sites. Shouting, swearing or being abusive will not be tolerated under ANY circumstances.

Patients who are abusive may be asked to leave and could be removed from our patient list.

We are here to help and aim to be as polite and helpful as possible, even during difficult times.

Reception Email Address

Just a reminder that the reception email address is for queries only.

To book a routine appointment:

-Click on the DoctorLink link here -

<https://app.doctorlink.com/beaconhealthgroup/register>

-Click on 'Request a Routine Appointment' on the website

-Telephone the surgery

To book an on the day appointment:

-Telephone the surgery

Please do not attend the surgery to book an appointment.

Update to telephone system

We have now updated our telephone system for the call back system to only be available between 08.00 am - 12.00 noon.

Face Masks

We are asking that all patients please continue to wear a face mask/covering when attending the surgery. Thank you.

CCG Shutdown

Please be aware the next CCG Shutdown date is Wednesday 31st March 2021 from 12.00 noon. The Mid-Essex CCG will be providing out-of-hours care for our patients from 12.00 noon until 18.30 pm and our telephone lines will be diverted to the care provider during this time. In the case of urgent need whilst the practice is closed you can call NHS 111 to speak to a triage nurse. Your needs will be assessed and advice offered or arrangements made for you to see a doctor. Out-of-hours services are generally busy so please think carefully before asking to see a doctor and only do so if you genuinely cannot wait until the surgery re-opens. In a genuine emergency you should call 999. Chest pains and/or shortness of breath constitute an emergency. Hours will resume as normal on Thursday 1st April 2021.

Due to this date being close to the bank holiday weekend the dispensary will remain open for prescription collection only.

Practice Shutdown Dates

CCG Shutdown

All practices in Mid-Essex will be closed from 12.00 noon until 18.30 pm on the dates below. Mid-Essex CCG will be providing out of hours care for our patients and our telephone lines will be diverted to the care provider during this time.

- Wednesday 31st March 2021
- Wednesday 28th April 2021
- Thursday 20th May 2021
- Wednesday 30th June 2021
- Thursday 29th July 2021
- Thursday 30th September 2021
- Thursday 28th October 2021
- Wednesday 24th November 2021
- Thursday 16th December 2021
- Thursday 24th February 2022
- Wednesday 30th March 2022

Bank Holidays

- Friday 2nd April 2021 Good Friday
- Monday 5th April 2021 Easter Monday
- Monday 3rd May 2021 Early May Bank Holiday
- Monday 31st May 2021 Spring Bank Holiday
- Monday 30th August 2021 Summer Bank Holiday
- Monday 27th December 2021 Substitute Christmas Day
- Tuesday 28th December 2021 Substitute Boxing Day